Eielson AFB – Command Directive THIS IS A COVID-19 MESSAGE

COMMAND DIRECTIVE: 007.2 DATE/TIME: 25 MAR 2020/1000L ORIGINATOR: SENIOR CAT

SUBJECT: Base Facility Closures/Limited Services

Per the 354 FW/CC, the intent of Command Directive 007.2 is to provide information on 354 FW facilities/activities that will be closing/limiting services due to the move to HPCON CHARLIE and Mission Essential manning across the FW. This Command Directive rescinds CD 007.1 and is effective 25 March, 2020. Updates that were not included in CD 007.1 are highlighted.

2. CC Guidance:

- a. The following base facilities/activities will be closed/cancelled until further notice:
 - i. **354 FSS**
 - 1. Yukon Club & 354 Sportsbar
 - 2. Arctic Nite Lanes Bowling Center and Strike Zone Café
 - Eielson City Center (Community Center, Raven's Nest, Library, and FCC Office)
 - 4. Auto Hobby Shop
 - 5. Airman & Family Readiness Center
 - a. In case of emergency call 377-2178
 - 6. Education Center
 - a. In case of emergency call 377-1397
 - 7. Outdoor Recreation
 - 8. Base Theater
 - 9. Arts & Crafts Center
 - 10. Youth Center
 - 11. Pioneer Start (On-boarding will be accomplished within units)
 - 12. FTAC
 - 13. All Official Fitness Assessment Testing is cancelled until June 2020.
 - a. Members who are due for their Official Fitness Assessment in March will test in 6 months (September 2020)
 - b. Members who are due for their Official Fitness Assessment in April will test in 6 months (October 2020)
 - c. Members who are due for their Official Fitness Assessment in May will test in 6 months (November 2020)

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ii. 354 CES

- 1. Hazardous Waste office
 - a. The Hazardous Waste section will continue to process HazWaste, but manifests will be prepared in the yard or the warehouse.

iii. AAFES

1. Barber and Beauty shops

iv. Corvias

- 1. Corvias community center, common facilities, and offices (to include playgrounds, dog park, and the ice rink).
 - a. Corvias will continue to support residents via email (Eielson.leasing@corvias.com) or phone (Leasing – 907-302-2170 and Maintenance – 907-302-2180).
 - b. Corvias has suspended routine and preventative maintenance work. They will continue to support emergency and urgent life, health, and safety-related maintenance requests.
 - c. NOTE: When contacting Corvias with a maintenance request, advise the representative if anyone in the household is under a Restriction of Movement/Quarantine or Isolation status.

b. The following base facilities will be limited in services:

- i. 354 FSS
 - Baker Field House
 - a. In order to preserve mission readiness, only military personnel that are assigned to Eielson AFB will be allowed access to the Baker Field House during manned hours.
 - b. 24/7 access suspended UFN
 - c. Fitness classes/sports/group activities are cancelled UFN
 - d. Pool is closed UFN
 - 2. CDC
 - a. Mission Essential families only.
 - b. Exceptions will be approved by CYP Flight Chief.
 - 3. School Age Care
 - a. Mission Essential families only.
 - b. Exceptions will be approved by CYP Flight Chief.
 - 4. Family Child Care Office (by appointment only) call 669-2398
 - 5. DEERS (by appointment only) call 377-2276
 - 6. Mail Pick-up hours are limited to 1100-1500
 - 7. DFAC will remain open for take-out only
 - 8. Military Personnel Flight services will be by appointment only, call the following numbers for appointments:
 - a. 377-2276 DEER(s)/Customer Support

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- b. 377-3900 Career Development
- c. 377-0154 Force Management
- 9. Civilian Personnel will be by appointment to maximum extent possible call:
 - a. 377-3933 for APF personnel matters
 - b. 377-1355 for NAF personnel matters

ii. CES

- 1. Military Family Housing Office
 - a. The Housing Office will support customers via email (354ces.familyhousing@us.af.mil) or phone (907-978-3314).
 - b. Loaner furniture will be made available on a case by case basis.
- 2. Natural Resources Center
 - a. Natural Resources will review work clearance requests via email (354cesenvironmental@us.af.mil)

iii. Chapel

- 1. Eielson AFB Chapel will be cancelling in-person worship services and offering them via Facebook Live.
 - a. Please refer to the following FB pages for additional information: https://www.facebook.com/eielsoncatholic/ and https://www.facebook.com/Eielson-AFB-Chapel-Protestant-Community-371823609562508/)
 - b. Chapel will remain open during normal business hours for private reflection and prayer (social distancing and wipein/wipe-out procedures apply).

iv. AAFES

1. Base Exchange (BX) food court offering take-out only

v. **DECA**

- 1. Commissary has instituted purchase limits of high demand items
- 3. For any further guidance on cancellations of FSS events and programs, navigate to https://eielsonforcesupport.com/ or the 354 FSS app.
- 4. Current COVID-19 guidance, information, and command directives will be released on the 354 FW Mattermost Communicator.
- 5. To provide further information/resources to your Airmen and their families, 354 FW/PA has established a COVID-19 webpage: https://www.eielson.af.mil/coronavirus/
- 6. All members are encouraged to provide feedback/questions to the FW/CC on this or any previous Command Directive at: https://www.surveymonkey.com/r/LVG5YV6

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