## Eielson AFB – Command Directive THIS IS A COVID-19 MESSAGE

COMMAND DIRECTIVE: 008
DATE/TIME: 19 MAR 2020/1600L
ORIGINATOR: SENIOR CAT

**SUBJECT: 354th FW Weekend Clinical Options** 

1. Per the 354 FW/CC, the intent of Command Directive 008 is to provide information on Medical options available over the weekend for 354 FW personnel & their families. This Command Directive is effective 20 March, 2020.

## 2. CC Guidance:

- a. <u>If personnel or family members are experiencing severe COVID-19 symptoms or any other emergency medical event, please contact 911 or go to the nearest Emergency Room (Basset Army Community Hospital or Fairbanks Memorial Hospital)</u>
- b. 354th Medical Group On-Call Physician Information
  - i. Available during the hours of 0730-1630 on all weekends and holidays until further notice.
  - ii. The on-call physician can be reached by calling 907-388-6231.
- c. Nurse Advice Line
  - i. Continues to offer support at MHSNurseAdviceLine.com for web chat and video chat, or dial 1-800-TRICARE (874-2273), option 1
  - ii. Beneficiaries should be aware of a long wait time due to influx of calls.
- 3. Reference the attached sign highlighting Eielson HPCON B protocols. Commanders are encouraged to post this sign in publicly visible locations around their units.
- 4. 354 FW Commanders are encouraged to approve telework options within their units to the maximum extent possible, mission permitting.
- 5. The processes and procedures being implemented across the 354 FW, through these Command Directives, are to ensure every 354th Airmen and their families are protected to the greatest extent possible. Take these precautions seriously and ensure those around you are as well. For further information on the COVID-19 virus and the effect we are trying to achieve to "flatten the curve" please navigate to the link below to see a video that JBER's Medical Group put together:
  - **a.** <a href="https://www.facebook.com/JBERAK/videos/200733811215270/UzpfSTE0MjcwMjEyMTY6MTAyMTU5MzA5MDM3MzE5MzA/">https://www.facebook.com/JBERAK/videos/200733811215270/UzpfSTE0MjcwMjEyMTY6MTAyMTU5MzA5MDM3MzE5MzA/</a>
- 6. All current/future released Command Directives are/will be posted to the Eielson Coronavirus page at:
  - a. https://www.eielson.af.mil/Info/COVID-19-UPDATES/COVID-19-HANDOUTS/
- 7. All members are encouraged to provide feedback/questions to the FW/CC on this or any previous Command Directive at: <a href="https://www.surveymonkey.com/r/LVG5YV6">https://www.surveymonkey.com/r/LVG5YV6</a>

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## 8. Attachments:

a. Eielson AFB HPCON B sign

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