

Eielson AFB – Command Directive

THIS IS A COVID-19 MESSAGE

COMMAND DIRECTIVE: 007.5

DATE/TIME: 1 MAY 2020/1600L

ORIGINATOR: SENIOR CAT

SUBJECT: Base Facility Closures/Limited Services/Reopenings

1. Per the 354 FW/CC, the intent of Command Directive 007.5 is to notify personnel that the Base Exchange Barber Shop will re-open on 02 May 2020 and the Auto Hobby Shop & Outdoor Recreation/ITT will return to normal operating hours the week of 4 May 2020. Due to the Barber Shop's limited capacity, Command Directive 016 – 354 FW Grooming Standards is still in effect UFN. The overall purpose of CD 007 series is to provide information on 354 FW facilities/activities that will be re-opening/limiting services due to the ongoing COVID-19 pandemic. This Command Directive rescinds CD 007.4 and is effective UFN. Updates from CD 007.4 are highlighted.
2. **CC Guidance:**
 - a. **The following base facilities/activities have been reopened:**
 - i. **AAFES**
 1. Barber shop
 - a. Ticketing system being utilized – customers are asked to not loiter outside within 6 feet of other members
 - ii. **354 FSS**
 1. Auto Hobby Shop
 - a. By appointment-only call 377-3190
 2. Outdoor Recreation/ITT - *Limited Equipment Rental*
 - b. **The following base facilities/activities will be closed/cancelled until further notice:**
 - i. **354 FSS**
 1. Yukon Club & 354 Sportsbar
 2. Arctic Nite Lanes Bowling Center and Strike Zone Café
 3. Eielson City Center (Community Center, Raven's Nest, Library, and FCC Office)
 4. Education Center
 - a. In case of emergency call 377-1397
 5. Base Theater
 6. Arts & Crafts Center
 7. Youth Center
 8. Pioneer Start (On-boarding will be accomplished within units)
 9. FTAC
 10. All Official Fitness Assessment Testing is cancelled until June 2020.
 - a. Members who are due for their Official Fitness Assessment in March will test in 6 months (September 2020)

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- b. Members who are due for their Official Fitness Assessment in April will test in 6 months (October 2020)
 - c. Members who are due for their Official Fitness Assessment in May will test in 6 months (November 2020)
 - ii. **354 CES**
 - 1. Hazardous Waste office
 - a. The Hazardous Waste section will continue to process HazWaste, but manifests will be prepared in the yard or the warehouse.
 - iii. **Corvias**
 - 1. Corvias community center, common facilities, and offices (to include playgrounds, dog park, and the ice rink).
 - a. Corvias will continue to support residents via email (Eielson.leasing@corvias.com) or phone (Leasing – 907-302-2170 and Maintenance – 907-302-2180).
 - b. Corvias has suspended routine and preventative maintenance work. They will continue to support emergency and urgent life, health, and safety-related maintenance requests.
 - c. NOTE: When contacting Corvias with a maintenance request, advise the representative if anyone in the household is under a Restriction of Movement/Quarantine or Isolation status.
- c. **The following base facilities will be limited in services:**
 - i. **354 FSS**
 - 1. Baker Field House
 - a. In order to preserve mission readiness, only military personnel that are assigned to Eielson AFB will be allowed access to the Baker Field House during manned hours.
 - b. 24/7 access suspended UFN
 - c. Fitness classes/sports/group activities are cancelled UFN
 - d. Pool is closed UFN
 - 2. CDC
 - a. Mission Essential families only.
 - b. Exceptions will be approved by CYP Flight Chief.
 - 3. School Age Care
 - a. Mission Essential families only.
 - b. Exceptions will be approved by CYP Flight Chief.
 - 4. Airman & Family Readiness Center
 - a. By appointment only call 377-2178
 - 5. Family Child Care Office (by appointment only) - call 669-2398
 - 6. DEERS (by appointment only) - call 377-2276
 - 7. Mail Pick-up hours are limited to 1100-1500

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8. DFAC will remain open for take-out only
 9. Military Personnel Flight services will be by appointment only, call the following numbers for appointments:
 - a. 377-2276 – DEER(s)/Customer Support
 - b. 377-3900 – Career Development
 - c. 377-0154 – Force Management
 10. Civilian Personnel will be by appointment to maximum extent possible call:
 - a. 377-3933 for APF personnel matters
 - b. 377-1355 for NAF personnel matters
- ii. **354 MDG**
1. Primary Care (Family Health, Pediatrics, Flight Medicine)
 - a. All clinics will be reverting to distance medicine as much as possible
 - b. Healthy patients requiring Face-to-Face care will continue on a limited basis (provider discretion)
 - c. All annual visits (PHA, Paps, Well-child) will be diverted to a later time (2 yrs and under needing immunizations will still be seen)
 - d. All well child (2yrs and under) and Routine Obstetric visits will occur between the hours of 1300-1500 as much as possible
 2. Specialty Care
 - a. All clinics will be reverting to virtual/distance medicine as much as possible
 - b. Healthy patients requiring Face-to-Face care will continue on a limited basis (provider discretion)
 - c. All elective procedures will be diverted to a later time to include any normally done in Primary Care
 3. Mental Health
 - a. Reduction in Face-to-Face appointments with shift to virtual/telephonic medical care as much as possible
 - b. Family Advocacy Program (FAP) services by appt only
 4. Dental
 - a. Emergency care will be provided at Ft. Wainwright
 - b. During normal duty hours please call 377-6767 to be triaged, after hours please proceed to Emergency Room at Bassett Army Community Hospital
 5. COVID Clinic
 - a. Monday-Friday 0730-1230 and 1500-1630
 - b. On weekends from 0730-1630, please call 907-388-6231 if you are having symptoms and wish to speak with a provider.
- iii. **354 CES**

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1. Military Family Housing Office
 - a. The Housing Office will support customers via email (354ces.familyhousing@us.af.mil) or phone (907-978-3314).
 - b. Loaner furniture will be made available on a case by case basis.
2. Natural Resources Center
 - a. Natural Resources will review work clearance requests via email (354cesenvironmental@us.af.mil)
- iv. **Chapel**
 1. Eielson AFB Chapel will be cancelling in-person worship services and offering them via Facebook Live.
 - a. Please refer to the following FB pages for additional information: <https://www.facebook.com/eielsoncatholic/> and <https://www.facebook.com/Eielson-AFB-Chapel-Protestant-Community-371823609562508/>)
 - b. Chapel will remain open during normal business hours for private reflection and prayer (social distancing and wipe-in/wipe-out procedures apply).
- v. **AAFES**
 1. Base Exchange (BX) food court offering take-out only
- vi. **DECA**
 1. Commissary has instituted purchase limits of high demand items
3. For any further guidance on cancellations of FSS events and programs, navigate to <https://eielsonforcesupport.com/> or the 354 FSS app.
4. Current COVID-19 guidance, information, and command directives will be released on the 354 FW Mattermost Communicator: <https://chat.collab.cdl.af.mil/usaf-354fw/channels/covid-19-cds>.
5. To provide further information/resources to your Airmen and their families, 354 FW/PA has established a COVID-19 webpage: <https://www.eielson.af.mil/coronavirus/>
6. All members are encouraged to provide feedback/questions to the FW/CC on this or any previous Command Directive at: <https://www.surveymonkey.com/r/LVG5YV6>
7. **Attachments:** No Attachments

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